

**From:** Mark

**Sent:** Wednesday, October 12, 2016 10:26 AM

**To:** Karl Bagwell

**Cc:** Debbie

**Subject:** Job Well Done!

Karl,

As of yesterday afternoon, our project was essentially complete (just waiting for the shower door) and I wanted to let you know how pleased we are with the outcome. Your entire team, but especially Wes and Brian, did an excellent job keeping the project moving, keeping us informed every step of the way, and minimizing the disruption to our house.

I know that this was just one of many projects that Yankee Remodeler executes but it was a major undertaking for us and your involvement made the process as easy as it could have been for us.

Thank you to you and your team for a job well done.

Mark & Deb