Mr. Gregg Sajkowicz Yankee Remodeler 95 Truman Street New London, CT 06320

Dear Gregg:

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> Diane and I would like to thank you and your amazing crew for doing such a beautiful job on our home. Your crew worked like a well-oiled machine as far as we could see, helping out each other when needed to get us to the finish line. They were, at all times, courteous, respectful, very professional and polite.

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I wanted to address a few personal comments:

Sherri is the first "professional" painter we've ever encountered. Her work ethic is outstanding, her skill beyond compare. We are very happy with the work she did.

Scott, Diane dubbed, "Fairy Godfather." He just seemed to be able to solve every little issue that came up and all we had to do was ask. He seemed to have a solution for everything'. His skill and experience are obvious.

Although Ray exited early for his surgery, he did stop by a couple days ago. It was a real pleasure to see him and we were touched that he thought enough of us to come by. He seemed very pleased with the job Skye (?) did. When he was here, Ray worked hard to get the framing for the cabinets set, and seemed to have made it easier for Skye to come in and take over.

Skye took over for Ray when Ray had to leave. Skye is an extremely hard worker who says little and works lots, but when engaged, he gave answers to questions that we needed, and seemed very knowledgeable. He did a beautiful job with the cabinets, which were our main reason for the renovations, and we are very pleased.

Alan was here but a short time also but worked quietly and quickly, we thought. The back splash looks great!

Joe, although a sub to you, is also worthy of mentioning. He was very professional, found several problems with work others had done before him, and fixed some other small things for us along the way. He's obviously tremendously experienced.

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There were a couple of others that showed up only for minutes or hours and although we don't recall their names, we appreciate their contribution to the overall effort as well.

Diane and I feel like we could be best friends with any one or all of you. That's a testament to what truly nice people you all are. It has been a pleasure to know and work with you. You should be very proud of your crew, just as we are with them and you.

Thanks so much for all of your hard work on our behalf and we look forward to seeing those Yankee trucks around the area.

Itare Bowler

Steve Bowles

Diani Bowles