Dear Karl Bagwell,   September 2, 2015

This letter is to thank you and the many employees who worked at our home for the past two months.

We were pleased with every phase of the project and very happy with the final result.

Gregg Sajkowicz was professional and easy to work with. His suggestion of sending Rob Ryan to our home was perfect for us.

Rob was wonderful. He showed up every morning and knocked on the front door even though he knew it was unlocked for him. He was always polite and cheerful.

His work ethic was amazing. He never stopped working! He was excellent at managing our job and made sure every detail was addressed. He performed all work: insulation and sheetrock to carpentry and painting. He redid all our hardwood floors. He performed all work as if this were his own home. Everything was done perfectly.

This was a big job and it was overwhelming. Rob patiently explained every morning what was going to happen that day. He was extremely thoughtful and his polite suggestions in paint colors and style changes were the right choice for us. Our home went from outdated to modern and people who come in all say WOW!

I cannot say enough about Rob. We were lucky to have him working here. He showed nothing but respect for us and our home. I highly recommend him for any job. He is a great asset to your company.

Thanks,

Gail Marceau

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