



Mystic River Homes Congregate

205 Elm Street, Route 215 • Noank, Connecticut 06340

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March 6, 2014

Yankee Remodeler
95 Truman Street
New London, CT 06320

Dear Yankee Remodeler,

I just wanted to send you a quick note to let you know how much we deeply appreciate the "can do" attitude of Pete and Alan when they were here yesterday to install an additional grab bar in one of our residential units. As issues in the project arose your team communicated with us, problem solved with us, sought to understand our perspective as it related to the work to be accomplished and ultimately went above and beyond to complete the job in a single day eliminating the need for us to take additional measures to ensure the safety and well-being of our resident.

Such professionalism augmented with compassion is rare so, when experienced as we did yesterday with Pete and Alan, all the more valued.

Thanks so much,


Judith George
Administrator

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Managed by Elderly Housing Management, 127 Washington Avenue. 5th floor East, North Haven, CT 06473



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