

April 2, 2013

Yankee Remodeler  
95 Truman St.  
New London, CT 06320

Dear Yankee Remodeler Management,

I would like to thank you for the wonderful experience we had working with the representatives of your company.

We were given your name by our neighbor, Hal Burr-Burr's Plumbing, and a glowing recommendation. From the first phone call to Chris DeCarolus we knew your company was well represented. Chris was very prompt in call backs, answering questions, and meeting at our house to go over the scope of work. Jaime followed up with prompt paperwork to follow and the work was done to perfection by Wes and Mark.

Before retirement, I helped run a multi-million dollar company for many years and I know the importance of finding good employees. I wanted to make sure I added my name to the list people that I'm sure have praised your team for their professional, hard work ethic.

When Chris said he was going to send over a crew that became available in the timeframe that worked best for us, it was Wes Hinds and Mark. They were very knowledgeable, ready to help with anything we needed and even helped me with designing what they were about to build. I was very impressed with their skills and from my years as a designer I know what a rare find that is. We couldn't be happier with all the work they completed.

Again, I wanted to express our gratitude for a job well done and to make sure, in this time of rushing from one thing to the next that I took the time to say that it isn't very often you come across a group that is as skilled, hard working, accommodating and as nice as the people I worked with from your company. We're hoping to have many more projects done with your company (and we will be requesting Wes and Mark every time!)

Thank you and best regards,



Debbie Herman & Edward Guerra  
11 Stanton St.  
Waterford, CT 06385